

ET3 and Community Paramedicine: Quality Care, Right Time, Right Place



Unnecessary trips to the emergency department put a significant burden on the U.S. healthcare system – for patients facing rising health insurance prices, for clinical teams dealing with shortages and for first responders tackling a high volume of 911 calls.

Emergency Triage, Treat and Transport (ET3) is a voluntary CMS initiative that financially rewards participants for appropriately utilizing emergency medical services. Coupled with Community Paramedicine (CP), which dispatches a caregiver following non-emergent 911 calls to address care needs, these programs increase EMS efficiency and deliver a patient-centered approach to emergency response by delivering the right care at the right time in the right place.

Envision Physician Services participates in both ET3 and CP. Our programs enhance care quality and improve patient experience at lower costs than traditional emergency department models.

Our National Network, Powered by Virtual Health

Through Envision Virtual Health Services, we use two-way real-time audio/video and leverage partnerships with public and private EMS services to bring local emergency responders together with our national network of more than 60 EMS medical directors and 3,500 board-certified emergency medicine clinicians serving more than 100 U.S. counties and 20 million patients.



Benefits

- Quick access to experienced clinicians
- Quality care when and where it is needed
- Reduced unnecessary transports
- Increased patient experience
- Added flexibility for EMS teams
- Ability to serve more patients
- Decreased costs for patients, payers and facilities
- Improved population health

Features

- Experienced EMS and virtual health provider with record of high patient satisfaction and fast response times
- Enhanced provider-patient technology experience
- National network of EMS medical directors and expert clinicians
- Start-up training and continuing education for all participants
- Existing relationship with national and local EMS agencies
- Access to additional Envision virtual health services

To learn more, contact VirtualHealth@EnvisionHealth.com or visit EVPS.com/ET3Solutions.

FAQs

What is Emergency Triage, Treat and Transport (ET3)?

Emergency Triage, Treat and Transport is a voluntary, EMS-led initiative that encourages local governments, their designees or other entities that operate 911 dispatches to establish a medical triage line for low-acuity calls. ET3 providers virtually evaluate low-acuity 911 calls to determine the best place for their medical care – either by treating in place or transporting to an alternate destination such as a primary care clinic or urgent care center.

What is Community Paramedicine (CP)?

Community Paramedicine dispatches a special-trained caregiver, such as a paramedic, to a patient after a non-emergency 911 call to address their primary and preventative care needs. Working under the supervision of a medical officer, the paramedic can administer specific orders and interventions that would otherwise require a visit to a physician office or hospital.

Why should I consider ET3 and CP?

Funding has been a major roadblock for these programs in the past, but the Centers for Medicare and Medicaid Services (CMS) recently changed that. On January 1, 2021, CMS launched the ET3 payment model and will now reimburse Medicare fee-for-service beneficiaries for ET3 service following a 911 call.

How Do Envision Physician Services' ET3 and CP programs work?

Envision collaborates with local EMS providers and hospital/health systems to provide a comprehensive virtual health system that is close to home and supported by a national network of expert providers.

With Envision's virtual health platform, our clinicians or EMS medical directors are able to confirm a community paramedic's evaluation via two-way audio or video and determine the appropriate course of care or recommend transport for the patient. In addition to the virtual health platform, we provide additional supplies required for community medicine protocols, including kits for blood and urine testing, catheter equipment and medications like antiemetics and antibiotics.

Why Envision Physician Services?

Envision Physician Services is a leading national medical group and emergency medicine expert. Our team includes 60 EMS medical directors who serve more than 100 U.S. counties and 20 million patients a year. Our projects have resulted in millions of dollars in health system savings and a 94 percent overall patient satisfaction rate.

What is Envision's experience with virtual health?

Envision Physician Services has provided virtual health services for more than a decade. Between March and December 2020 alone, Envision provided care for nearly 250,000 virtual health visits.

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